



SoftMedx Healthcare Limited

京玖醫療健康有限公司

(Incorporated in Hong Kong with limited liability)

(Stock Code: 648)

25 April 2024

Dear Shareholders,

Election of Language and Means of Receipt of Corporate Communications

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the “Stock Exchange”) and the articles of association of SoftMedx Healthcare Limited (the “Company”), shareholders of the Company may elect to receive Corporate Communications (i) in printed form in English and/or Chinese (the “Printed Version”) or (ii) by electronic means through the websites of the Stock Exchange at www.hkexnews.hk and the Company at www.648.com.hk (the “Website Version”).

To make your election, please complete and sign the enclosed reply form (the “Reply Form”) and return it to the Company at Level 38, Infinitus Plaza, 199 Des Voeux Road Central, Hong Kong. You are encouraged to elect the Website Version in support of the environment by minimizing the use of paper. If you choose to access the Website Version of future Corporate Communications, please provide an email address in the Reply Form for receiving future notification letters (the “Notification Letters”) of the publication of the Corporate Communications on the websites of the Stock Exchange and the Company and Actionable Corporate Communications by email. If the Company does not possess your email address or the email address provided is not functional, the Company will still be required to send the Notification Letters and the Actionable Corporate Communications in printed form. You may change your choice of language and means of receipt of all future Corporate Communications by prior written notice of not less than seven days by post to the Company and, even if you have elected (or are deemed to have elected) the Website Version but wish to receive printed copies subsequently, the Company will send the Printed Version to you upon request.

If the Company does not receive your duly completed and signed Reply Form or written response indicating your objection to receiving Corporation Communications in Website Version by Friday, 24 May 2024, you will be deemed to consent to accessing the Website Version of all future Corporate Communications.

Should you have any queries in relation to this letter, please contact the share registrar of the Company, Tricor Tengis Limited, at 2980 1033 during office hours (excluding Sundays and Hong Kong public holidays).

By Order of the Board
SoftMedx Healthcare Limited
Lam Sung Him Gaston
Company Secretary

Note:

1. Corporate Communications refer to documents issued by the Company for the information or action of the shareholders of the Company, including interim and annual reports, notices of meetings, listing documents, circulars or proxy forms.
2. Actionable Corporate Communications refer to Corporate Communications that seek instruction from shareholders of the Company, including election forms for dividend payment, excess application forms of rights issue or open offer, provisional allotment letters of rights issue, application forms for assured entitlement of open offer and acceptance forms relating to takeovers, mergers and share buy-backs.

Reply Form

To: **SoftMedx Healthcare Limited (Stock Code: 648)**

Level 38, Infinitus Plaza
199 Des Voeux Road Central
Hong Kong

I would like to receive future Corporate Communications[^] of SoftMedx Healthcare Limited (the “Company”) in the manner as indicated below:
(Please mark “✓” in **ONLY ONE** of the following boxes.)

- to access all future Corporate Communications published on the websites of the Stock Exchange (www.hkexnews.hk) and the Company (www.648.com.hk) (the “**Website Version**”) **ONLY** and accept them in place of receiving printed copies.

Email Address: _____

(Please provide an email address for receiving future Notification Letters and Actionable Corporate Communications* in electronic form by email).

- to receive the **printed English and Chinese versions** of all future Corporate Communications.
 to receive the **printed English version** of all future Corporate Communications.
 to receive the **printed Chinese version** of all future Corporate Communications.

Name(s) of Shareholder(s): _____ Contact Telephone Number: _____

Address: _____

Signature: _____ Date: _____

Notes:

1. Please complete all the items clearly. If no box, or more than one box, is marked “✓”, or signature or other information is incorrectly completed, this Reply Form may be read as void.
 2. If the Company does not receive your duly signed and completed Reply Form or your objection to receiving Corporate Communication in Website Version on or before Friday, 24 May 2024, you (i) will be deemed to have consented to access the Website Version of all future Corporate Communications and (ii) will receive future Notification Letters of the publication of the Corporate Communications on the websites of the Stock Exchange and the Company and Actionable Corporate Communication* by email or by post.
 3. If your shares are held in joint names, the shareholder whose name stands first on the register of members of the Company should sign on this Reply Form.
 4. You are entitled to change your choice of language and means of receipt of all future Corporate Communications at any time by serving prior notice of not less than seven days in writing to the Company by post.
 5. Should you have any queries in relation to this Reply Form, please contact Tricor Tengis Limited (excluding Sundays and Hong Kong public holidays).
- [^] “**Corporate Communications**” refer to documents issued by the Company for the information or action of holders of the shareholder of the Company, including interim and annual reports, notices of meetings, listing documents, circulars or proxy forms.
- * “**Actionable Corporate Communications**” refer to Corporate Communications that seek instruction from shareholders of the Company, including election forms for dividend payment, excess applications forms of rights issue or open offer, provisional allotment letters of rights issue, applications forms for assured entitlement of open offer and acceptance forms relating to takeovers, mergers and share buy-backs.

PERSONAL INFORMATION COLLECTION STATEMENT

“Personal Data” in these statements has the same meaning as “personal data” in the Personal Data (Privacy) Ordinance, Cap 486 (the “PDPO”). Your supply of your Personal Data in this Reply Form is on a voluntary basis for the purposes of verifying and recording your means of receipt and language of Corporate Communications and/or delivering those Corporate Communications (the “Purposes”). The Company may transfer your Personal Data to its agent, contractor, or third party service provider who provides administrative, computer or other services to the Company for use in connection with the Purposes and to such parties who are authorised by law to request the information or are otherwise relevant for the Purposes and need to receive the information. Your Personal Data will be retained for such period as may be necessary to fulfil the Purposes. Request for access to and/or correction of the relevant Personal Data can be made in accordance with the provisions of the PDPO and any such request should be in writing addressed to the Company.