

SUN ART RETAIL GROUP LIMITED

高鑫零售有限公司

(Incorporated in Hong Kong with limited liability) (於香港註冊成立之有限公司) (Stock Code 股份代號: 6808)

23 July 2024

Dear non-registered shareholder(s),

Sun Art Retail Group Limited (the "Company")

- Notice of publication of 2023/2024 Annual Report, Circular together with Notice of Annual General Meeting (collectively "Current Corporate Communications") and Environmental, Social and Governance Report 2023/2024 (the "ESG Report")

The Company's Annual General Meeting will be held at Victoria Room, 2nd Floor, Mandarin Oriental Hong Kong, 5 Connaught Road Central, Hong Kong on Wednesday, 14 August 2024 at 4:30 p.m. The English and Chinese versions of the Company's Current Corporate Communications are available on the Company's website at www.sunartretail.com (the "Company Website") and the website of Hong Kong Exchanges and Clearing Limited at www.hkexnews.hk (the "HKEx Website"). If you have elected to receive the Corporate Communications in printed form(s), the printed form(s) of the Current Corporate Communications is enclosed.

If you for any reason have difficulty in accessing the Current Corporate Communications posted on the Company Website and the HKEx Website, please send your request (specifying your name, address and request) by email at sunartretail.ecom@computershare.com.hk or by notice in writing to the Company's share registrar (the "Share Registrar"), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong. The Company will upon receipt of your request send the Current Corporate Communications to you in printed form free of charge.

As a non-registered shareholder, if you wish to receive Corporate Communications* in electronic form pursuant to the Listing Rules, you should liaise with your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your shares in the Company are held (collectively, the "Intermediaries") and provide your email address to your Intermediaries. If the Company does not receive your functional email address from the Intermediaries, until such time that the functional email address is provided to the Intermediaries, you will receive a notification letter of the publication of the Corporate Communications in printed form.

If you still wish to receive printed versions of future Corporate Communications, please indicate this on the Reply Form and return it using the mailing label at the bottom (no stamp is needed if posted in Hong Kong). Please refer to the notification letter on Arrangement of Electronic Dissemination of Corporate Communications sent by the Company dated 8 March 2024 which is available on the Company Website and the HKEx Website.

The English and Chinese versions of the ESG Report are available on the Company Website and HKEx Website. You may access the ESG Report by (i) clicking "Investor Relations" on the home page of the Company Website, then selecting "ESG Report"; or (ii) browsing through the HKEx Website.

Should you have any queries relating to this letter, please contact the Share Registrar at (852)2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays.

Yours faithfully, For and on behalf of Sun Art Retail Group Limited

* Corporate Communication means any document issued or to be issued by the Company for the information and action of holders of any of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.

各位非登記股東:

高鑫零售有限公司(「本公司」)

- 2023/2024 年報及致股東通函(連同股東週年大會通告)(統稱「本次公司通訊」)及 2023/2024 環境、社會及管治報告(「環境、社會及管治報告」)之發布通知

本公司將於 2024 年 8 月 14 日(星期三)下午 4 時 30 分在香港中環干諾道中五號香港文華東方酒店二樓維多利亞廳舉行股東週年大會。本公司的本次公司通訊之中、英文版本已於本公司網站 www.sunartretail.com(「本公司網站」)及香港交易及結算所有限公司網站 www.hkexnews.hk(「香港交易所網站」)提供。

若 閣下因任何理由以致在瀏覽本公司網站及香港交易所網站上的本次公司通訊文件時遇有困難, 閣下可將要求(註明 閣下的姓名、地址及要求)以電郵方式發送到本公司之電郵地址 <u>sunartretail.ecom@computershare.com.hk</u>或以書面方式通知本公司股份過戶登記處(「**股份過戶登記處**」),香港中央證券登記有限公司,地址為香港灣仔皇后大道東 183 號合和中心 17M 樓。本公司將於收到 閣下的要求後,盡快向 閣下免費發送有關本次公司通訊文件的印刷本。

作為非登記股東,如有意根據《上市規則》以電子方式收取公司通訊", 閣下應聯絡代 閣下持有本公司股份的銀行、經紀、託管商、代理人或香港中央結算(代理人)有限公司(統稱「中介公司」),並向 閣下的中介公司提供 閣下的電子郵件地址。 如果本公司沒有從中介公司收到 閣下的有效電子郵件地址,直至中介公司收到 閣下有效的電子郵件地址前, 閣下將通過郵寄方式收取有關公司通訊通知函的印刷本。

如 閣下依然希望收取本公司日後之公司通訊的印刷本,請在回條上註明,並使用底部之郵寄標籤交回(如在香港投寄,則無須貼上郵票)。詳情請參閱本公司於 2024 年 3 月 8 日發出的《以電子方式發布公司通訊之安排》的通知信函,該通知信函可在本公司網站及香港交易所網站上查閱。

本公司之環境、社會及管治報告的中、英文版本已上載於本公司網站及香港交易所網站。閣下可(i)於本公司網站主頁按「投資者關係」一項,再選擇「ESG報告」;或(ii)透過香港交易所網站瀏覽環境、社會及管治報告。

如 閣下對本函件有任何疑問,請於辦公時間星期一至五(香港公眾假期除外)上午9時正至下午6時正(香港時間)其間致電股份過戶登記處(852)2862 8688 查詢。

高鑫零售有限公司

謹啟

2024年7月23日

*公司通訊文件乃指本公司發出或將予發出以供其任何證券持有人參照或採取行動的任何文件,其中包括但不限於:(a)董事會報告、年度帳目連同核數師報告以及(如適用)財務摘要報告:(b)中期報告及(如適用)中期摘要報告:(c)會議通告:(d)上市文件:(e)通函:及(f)代表委任表格。

REPLY FORM 回條

To: Computershare Hong Kong Investor Services Limited

> (The "Share Registrar") 17M Floor, Hopewell Centre

183 Queen's Road East, Wanchai, Hong Kong

香港中央證券登記有限公司 「股份過戶登記處」)

香港灣仔皇后大道東 183 號 合和中心 17M 樓

REMINDER 提示

As a non-registered shareholder, if you wish to receive Corporate Communications* pursuant to the Listing Rules, you should liaise with your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your shares are held (collectively, the "Intermediaries") and provide your email address to your Intermediaries.

作為非登記股東,如有意根據《上市規則》收取公司通訊*, 閣下應聯絡代 閣下持有股份的銀行、經紀、託管商、代理人或香港中央 結算(代理人)有限公司(統稱「中介公司」) · 並向 閣下的中介公司提供 閣下的電子郵件地址。

	ommunications [*] in printed form le) (如適用・調在以下方格内劃上「✓」號)	m / 要求收取公司通訊 [*] 印刷版	
Name of the listed company (the "Comp 上市公司(「公司」)名稱:	pany"): Sun Art Retail Group Limite 高鑫零售有限公司	ed	
I/we would like to receive future Corporate Communications* in printed form. 本人/我們欲收取未來公司通訊 的印刷版。			
Printed English version 英文印	印刷本 Printed Chinese version 中文印刷本	☐ Printed English and Chinese versions 中、英文印刷	训本
Name(s) of Non-registered holder(s): 非登記股東姓名:		Signature(s): 簽名:	
	(Please use ENGLISH BLOCK LETTERS 請用英文正楷填寫)		
Contact number: 聯絡電話號碼:		Date: 日期:	

附註:

This letter is addressed to non-registered holder(s) ("Non-registered holder" means such person or company whose shares are held in The Central Clearing and Settlement System (CCASS) and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited that such person or company wishes to receive Corporate Communications*,此函件乃向公司之非登記股東(「非登記股東」指股份存放於中央結算及交收系統的人士或公司·已透過香港中央結算有限公司不時向公司發出通知·表示欲收取公司通訊)發

- Please complete all your details clearly.
- 請閣下清楚填妥所有資料。
- 請「簡下房定場文川万員6+・ Any form with no box marked (*), with no signature or otherwise incorrectly completed will be void. 如在本表格未有在方格內劃上「▼」號、或未有簽署、或在其他方面填寫不正確・則本表格將會作廢。 For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Form.
- 為免存疑,在本回條上的任何額外指示,公司將不予處理。
- Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form. 除非另有註明·公司通訊乃指公司已發出或將予發出以供其任何證券的持有人參照或採取行動的任何文件·其中包括但不限於年報、中期報告、會議通告、通函及代表委任表格。

PERSONAL INFORMATION COLLECTION STATEMENT

- "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").
 本聲明中所指的「個人資料」與香港法例第 486 章《個人資料(私隱)條例》(「《私隱條例》」)中「個人資料」的涵義相同。
 Your Personal Data provided in this Reply Form will be used in connection with the Company's electronic dissemination of Corporate Communications*. Your supply of Personal Data to the
- Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instructions and/or requests as stated in this Reply Form. 閣下於本回條所提供的個人資料將用於有關公司以電子方式發布公司通訊*的事宜上。 閣下是自願向公司提供個人資料。若 閣下未能提供足夠資料·公司可能無法處理 閣下在本回 條上所述的指示及/或要求。
- (iii) Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes. 公司可就任何所說明的用途或在法例規定的情況下,將 閣下的個人資料披露或轉移給公司的附屬公司、股份過戶登記處、及/或其他公司或團體,並將在適當期間保留該等個人資 料作核實及紀錄用途。
- You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing, by mail to the Hong Kong Privacy Officer of the Share Registrar at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email at <u>PrivacyOfficer@computershare.com.hk</u>. 閣下有權根據《私隱條例》的條文查閱及/或修改 閣下的個人資料。任何該等查閱及/或修改個人資料的要求均須以書面方式郵寄至股份過戶登記處(地址為香港灣仔皇后大道東

183 號合和中心 17M 樓) 向香港隱私主任提出·或發送電郵至 PrivacyOfficer@computershare.com.hk 。

Mailing Label 郵寄標籤

Computershare Hong Kong Investor Services Limited 香港中央證券登記有限公司 Freepost No. 簡便回郵號碼: 37 Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us. No postage is necessary if posted in Hong Kong.

> 當 閣下寄回此回條時 · 請將郵寄標籤剪貼於信封上 · 如在本港投寄・ 閣下無需支付郵費或貼上郵票。