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# New Hope Service Holdings Limited 新希望服務控股有限公司

 $(Incorporated\ in\ the\ Cayman\ Islands\ with\ limited\ liability)$ 

(Stock Code: 3658)

# INTERIM RESULTS ANNOUNCEMENT FOR THE SIX MONTHS ENDED 30 JUNE 2024

#### INTERIM RESULTS HIGHLIGHTS

For the six months ended 30 June 2024, the results of the Group were as follows:

- 1. The revenue of the Group amounted to RMB709.0 million, representing an increase of 18.2% as compared to revenue of RMB599.8 million for the corresponding period of 2023.
- 2. The revenue of the Group was distributed in different businesses as follows:
  - 1) the revenue from property management services amounted to RMB405.6 million, accounting for 57.2% of the total revenue, representing an increase of 27.7% as compared to that of RMB317.7 million for the corresponding period of 2023;
  - 2) the revenue from lifestyle services amounted to RMB170.4 million, accounting for 24.1% of the total revenue, representing an increase of 26.1% as compared to that of RMB135.2 million for the corresponding period of 2023;
  - 3) the revenue from commercial operational services amounted to RMB65.2 million, accounting for 9.2% of the total revenue, representing a decrease of 10.1% as compared to that of RMB72.5 million for the corresponding period of 2023;
  - 4) the revenue from value-added services to non-property owners amounted to RMB67.7 million, accounting for 9.5% of the total revenue, representing a decrease of 8.9% as compared to that of RMB74.3 million for the corresponding period of 2023.

- 3. The gross profit was RMB232.3 million, representing an increase of 2.7% as compared to that of RMB226.2 million for the corresponding period of 2023; and the gross profit margin was 32.8%.
- 4. The profit attributable to the equity shareholders of the Company for the Reporting Period was RMB118.1 million, representing an increase of 7.9% as compared to that of RMB109.5 million for the corresponding period of 2023.
- 5. For the six months ended 30 June 2024, the Group had 244 projects under management with GFA under management of approximately 35.4 million sq.m., representing an increase of approximately 21.8% as compared to the corresponding period of 2023. The Group had 264 contracted projects with contracted areas of approximately 40.5 million sq.m., representing an increase of approximately 6.8% as compared to the corresponding period of 2023.
- 6. The Board recommends the payment of interim dividend of HK\$0.090 per share for the six months ended 30 June 2024 (six months ended 30 June 2023: HK\$0.073 per share).

#### **INTERIM RESULTS**

The board (the "Board") of directors (the "Directors") of New Hope Service Holdings Limited (the "Company" or "New Hope Service") is pleased to announce the unaudited consolidated results of the Company and its subsidiaries (collectively, "we", "our" or the "Group") for the six months ended 30 June 2024 (the "Reporting Period"), together with the comparative figures for the corresponding period in 2023, as follows:

# CONSOLIDATED STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

for the six months ended 30 June 2024 — unaudited (Expressed in Renminbi ("RMB"))

|   |      | Six months en                            |   |
|---|------|--|---|
|   | Note | 2024<br><i>RMB'000</i>                   | 2023<br>RMB'000                         |
| Revenue<br>Cost of sales  | 4    | 709,018<br>(476,685)                     | 599,785<br>(373,568)                    |
| Gross profit  |      | 232,333                                  | 226,217                                 |
| Other net expense Selling expenses Administrative expenses Expected credit loss on financial assets | 5    | (7,651)<br>(565)<br>(69,346)<br>(11,263) | (1,345)<br>(389)<br>(81,501)<br>(7,755) |
| Profit from operations  |      | 143,508                                  | 135,227                                 |
| Finance expenses Finance income   |      | (1,503)<br>10,901                        | (2,022)<br>8,721                        |
| Finance income, net   | 6(a) | 9,398                                    | 6,699                                   |
| Share of profits less losses of associates  |      | 32                                       | 283                                     |
| Profit before taxation  | 6    | 152,938                                  | 142,209                                 |
| Income tax  | 7    | (25,560)                                 | (24,194)                                |
| Profit and total comprehensive income for the period  |      | 127,378                                  | 118,015                                 |
| Attributable to: Equity shareholders of the Company Non-controlling interests                       |      | 118,135<br>9,243                         | 109,499<br>8,516                        |
| Profit and total comprehensive income for the period  |      | 127,378                                  | 118,015                                 |
| Earnings per share Basic and diluted (RMB)  | 8    | 0.145                                    | 0.134                                   |

# CONSOLIDATED STATEMENT OF FINANCIAL POSITION

at 30 June 2024 — unaudited (Expressed in RMB)

|  |      | 30 June         | 31 December     |
|--|------|-----------------|-----------------|
|  | Note | 2024<br>RMB'000 | 2023<br>RMB'000 |
| Non-current assets                                       |      |                 |                 |
| Investment properties                                    |      | 87,608          | 97,129          |
| Goodwill   |      | 133,415         | 133,415         |
| Property and equipment                                   |      | 15,189          | 15,140          |
| Intangible assets  |      | 143,284         | 137,818         |
| Interests in associates Investments in equity securities |      | 4,727<br>10,000 | 4,545<br>10,030 |
| Deferred tax assets                                      |      | 15,005          | 11,406          |
|  |      | 409,228         | 409,483         |
|  |      |                 |                 |
| Current assets   |      |                 |                 |
| Inventories  |      | 336             | 366             |
| Prepayments, deposits and other receivables              |      | 105,936         | 87,992          |
| Trade receivables  | 9    | 496,446         | 317,595         |
| Cash and cash equivalents                                |      | 1,005,670       | 1,145,270       |
|  |      | 1,608,388       | 1,551,223       |
| Current liabilities                                      |      |                 |                 |
| Trade payables   | 10   | 231,247         | 194,676         |
| Other payables and accruals                              |      | 216,324         | 233,617         |
| Contract liabilities                                     |      | 187,435         | 194,455         |
| Amounts due to related companies                         |      | 4,135           | 4,135           |
| Current taxation   |      | 6,396           | 6,126           |
| Lease liabilities  |      | 29,745          | 11,956          |
|  |      | 675,282         | 644,965         |
| Net current assets                                       |      | 933,106         | 906,258         |
| Total assets less current liabilities                    |      |                 | 1,315,741       |
|  |      |                 |                 |

# CONSOLIDATED STATEMENT OF FINANCIAL POSITION (CONTINUED)

at 30 June 2024 — unaudited (Expressed in RMB)

|   | Note  | 30 June<br>2024<br><i>RMB'000</i> | 31 December 2023 <i>RMB'000</i> |
|---|-------|-----------------------------------|---------------------------------|
| Non-current liabilities   |       |                                   |                                 |
| Lease liabilities Deferred tax liabilities                      |       | 17,926<br>13,581                  | 45,342<br>13,703                |
|   |       | 31,507                            | 59,045                          |
| NET ASSETS  |       | 1,310,827                         | 1,256,696                       |
| CAPITAL AND RESERVES  |       |                                   |                                 |
| Share capital<br>Reserves                                       | 11(b) | 6,741<br>1,197,836                | 6,741<br>1,153,928              |
| Total equity attributable to equity shareholders of the Company |       | 1,204,577                         | 1,160,669                       |
| Non-controlling interests                                       |       | 106,250                           | 96,027                          |
| TOTAL EQUITY  |       | 1,310,827                         | 1,256,696                       |

#### NOTES TO THE UNAUDITED INTERIM INFORMATION

(Expressed in RMB unless otherwise indicated)

#### 1 CORPORATION INFORMATION

The Company was incorporated in the Cayman Islands on 5 November 2020 as an exempted company with limited liability under the Companies Law, Cap 22 (Law 3 of 1961, as consolidated and revised) of the Cayman Islands.

The Group are principally engaged in property management services, lifestyle services, commercial operational services and value-added services to non-property owners in the People's Republic of China (the "PRC").

The immediate parent of the Group is Golden Rose Developments Limited, a company incorporated under the laws of British Virgin Islands ("BVI"). The ultimate controlling party of the Group are Mr. Liu Yonghao and Ms. Liu Chang (collectively the "Ultimate Owners").

#### 2 BASIS OF PREPARATION

The interim financial information of the Company has been prepared in accordance with the applicable disclosure provisions of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, including compliance IAS 34, *Interim Financial Reporting*, issued by the International Accounting Standards Board ("IASB"). It was authorised for issue on 26 August 2024.

The interim financial information has been prepared in accordance with the same accounting policies adopted in the 2023 annual financial statements, except for the accounting policy changes that are expected to be reflected in the 2024 annual financial statements. Details of any changes in accounting policies are set out in note 3.

The preparation of an interim financial information in conformity with IAS 34 requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses on a year to date basis. Actual results may differ from these estimates.

The interim financial information contains condensed consolidated financial statements and selected explanatory notes. The notes include an explanation of events and transactions that are significant to an understanding of the changes in financial position and performance of the Group since the 2023 annual financial statements. The condensed consolidated interim financial statements and notes thereon do not include all of the information required for a full set of financial statements prepared in accordance with IFRS Accounting Standards.

#### 3 CHANGES IN ACCOUNTING POLICIES

The Group has applied the following new and amended IFRS Accounting Standards issued by the IASB to the interim financial report for the current accounting period:

- Amendments to IAS 1, Presentation of financial statements: Classification of liabilities as current or non-current ("2020 amendments")
- Amendments to IAS 1, Presentation of financial statements: Non-current liabilities with covenants ("2022 amendments")
- Amendments to IFRS 16, Leases: Lease liability in a sale and leaseback
- Amendments to IAS 7, Statement of cash flows and IFRS 7, Financial instruments: Disclosures

   Supplier finance arrangements

None of these developments have had a material effect on how the Group's results and financial position for the current period have been prepared or presented in the interim financial report. The Group has not applied any new standard or interpretation that is not yet effective for the current accounting period.

#### 4 REVENUE AND SEGMENT REPORTING

#### (a) Revenue

The principal activities of the Group are property management services, lifestyle services, commercial operational services and value-added services to non-property owners.

#### (i) Disaggregation of revenue

|   | Six months ended 30 June |         |  |
|---|--------------------------|---------|--|
|   | 2024                     | 2023    |  |
|   | RMB'000                  | RMB'000 |  |
| Disaggregated by timing of revenue recognition                    |                          |         |  |
| Revenue from contracts with customers within the scope of IFRS 15 |                          |         |  |
| — Over time   | 575,160                  | 487,566 |  |
| — A point in time   | 125,870                  | 104,184 |  |
| Revenue from other sources  |                          |         |  |
| — Rental income from investment properties                        | 7,988                    | 8,035   |  |
| Total   | 709,018                  | 599,785 |  |
|   |                          |         |  |

# (ii) Revenue expected to be recognised in the future arising from contracts with customers in existence at the reporting date

For property management services, commercial operational services and value-added services to non-property owners, the Group recognises revenue when the services are provided on monthly basis and recognises to which the Group has a right to invoice and that corresponds directly with the value of performance completed. The Group has elected the practical expedient for not to disclose the remaining performance obligations for this type of contracts.

For lifestyle services, there is no significant unsatisfied performance obligation at the end of respective reporting periods.

#### (b) Segment reporting

The Group manages its businesses by divisions, which are organised by a mixture of business lines. In a manner consistent with the way in which information is reported internally to the Group's most senior executive management for the purposes of resource allocation and performance assessment. The accounting policies applied in determining segment revenue and segment results of the operating segments are the same as the Group's accounting policies. Segment results represent the profit earned by each segment without allocation of corporate expenses. The chief operating decision maker ("CODM") considers the Group has four operating and reportable segments which are based on the internal organisation and reporting structure. This is the basis upon which the Group is organised.

The Group's operating and reportable segments are as follows:

- Property management services: this segment provides property management services to residential properties, commercial properties and other types of non-residential properties.
- Lifestyle services: this segment provides community operation services, community asset management services, online and offline retail services, catering services, marketing consultancy services and community space operational services.
- Commercial operational services: this segment provides market research and positioning and tenant sourcing services, commercial operation services and commercial properties leasing.
- Value-added services to non-property owners: this segment provides value-added services to non-property owners, including preliminary planning, design consultancy and pre-delivery services and sales office management.

Revenue and expenses are allocated to the reportable segments with reference to sales generated by those segments and the expenses incurred by those segments or which otherwise arise from the depreciation or amortisation of assets attributable to those segments. Central administrative expenses or assistance provided by one segment to the other, including sharing of assets and technical know-how, is not measure in respective operating segment. The measure used for reporting segment profit is gross profit.

No analysis of segment assets and segment liabilities is presented as these information are not regularly provided to the CODM for review.

The following is an analysis of the Group's revenue and results by operating and reportable segment:

|   | Property<br>management<br>services<br>RMB'000 | Lifestyle<br>services<br>RMB'000 | Commercial operational services <i>RMB'000</i> | Value-added<br>services to<br>non-property<br>owners<br>RMB'000 | Total<br><i>RMB'000</i> |
|---|---|----------------------------------|--|---|-------------------------|
| For the six months ended 30 June 2024 Segment revenue | 405,634                                       | 170,448                          | 65,230   | 67,706  | 709,018                 |
| Segment gross profits                                 | 103,809                                       | 63,900                           | 41,687   | 22,937  | 232,333                 |
| Unallocated corporate expenses                        |   |                                  |  |   | (79,395)                |
| Profit before taxation                                |   |                                  |  |   | 152,938                 |
|   | Property<br>management<br>services<br>RMB'000 | Lifestyle<br>services<br>RMB'000 | Commercial operational services <i>RMB'000</i> | Value-added<br>services to<br>non-property<br>owners<br>RMB'000 | Total<br><i>RMB'000</i> |
| For the six months ended 30 June 2023                 |   |                                  |  |   |                         |
| Segment revenue                                       | 317,746                                       | 135,167                          | 72,526   | 74,346  | 599,785                 |
| Segment gross profits                                 | 91,586  | 55,923                           | 49,192   | 29,516  | 226,217                 |
| Unallocated corporate expenses                        |   |                                  |  |   | (84,008)                |
| Profit before taxation                                |   |                                  |  |   | 142,209                 |

# 5 OTHER NET EXPENSE

|   | Six months ended 30 June |         |  |
|---|--------------------------|---------|--|
|   | 2024                     | 2023    |  |
|   | RMB'000                  | RMB'000 |  |
| Losses on fair value changes of investment properties | (9,521)                  | (9,225) |  |
| Government grants (Note)                              | 866                      | 5,189   |  |
| Value-added tax additional deduction                  | _                        | 943     |  |
| Others  | 1,004                    | 1,748   |  |
| Total   | (7,651)                  | (1,345) |  |

Note: The government grants represent subsidies from various PRC authorities. There are no unfulfilled conditions or future obligations attached to these subsidies.

#### 6 PROFIT BEFORE TAXATION

Profit before taxation is arrived at after (crediting)/charging:

# (a) Finance income, net

|                               | Six months ended 30 June |         |  |
|-------------------------------|--------------------------|---------|--|
|                               | 2024                     | 2023    |  |
|                               | RMB'000                  | RMB'000 |  |
| Interest income               | (10,901)                 | (8,721) |  |
| Interest on lease liabilities | 1,393                    | 1,790   |  |
| Others                        | 110                      | 232     |  |
| Total                         | (9,398)                  | (6,699) |  |

#### (b) Staff costs

|   | Six months ended 30 June |         |
|---|--------------------------|---------|
|   | 2024                     | 2023    |
|   | RMB'000                  | RMB'000 |
| Salaries, wages and other benefits                    | 149,990                  | 149,535 |
| Contributions to defined contribution retirement plan | 14,061                   | 13,437  |
| Total   | 164,051                  | 162,972 |

# (c) Other items

|   | Six months ended 30 June |         |
|---|--------------------------|---------|
|   | 2024                     | 2023    |
|   | RMB'000                  | RMB'000 |
| Amortisation of intangible assets                     | 8,413                    | 7,156   |
| Depreciation charge of property and equipment         | 3,028                    | 3,905   |
| Expected credit losses on financial assets            |                          |         |
| — Trade receivables (Note 9)                          | 10,461                   | 7,213   |
| - Prepayments, deposits and other receivables         | 802                      | 542     |
| Rentals income from investment properties less direct |                          |         |
| outgoings of RMB3,326,000 (2023: RMB3,578,000)        | 4,662                    | 4,456   |
| Expenses relating to short-term leases                | 1,207                    | 1,929   |

#### 7 INCOME TAX

#### (a) Taxation in the consolidated statement of profit or loss and other comprehensive income represents:

|  | Six months ended 30 June |         |
|--|--------------------------|---------|
|  | 2024                     | 2023    |
|  | RMB'000                  | RMB'000 |
| Current tax — PRC Corporate Income Tax   |                          |         |
| Provision for the period   | 26,318                   | 26,780  |
| Deferred tax   |                          |         |
| Origination and reversal of temporary differences  | (3,721)                  | (5,323) |
| Withholding tax in connection with the retained profits to be distributed by a subsidiary of the Group | 2,963                    | 2,737   |
|  |                          |         |
|  | 25,560                   | 24,194  |

Pursuant to the tax rules and regulations of the Cayman Islands and the BVI, the Group is not subject to any income tax in the Cayman Islands and the BVI.

No provision for Hong Kong Profits Tax has been made as the Group did not earn any income subject to Hong Kong Profits Tax during the reporting period.

The provision for the PRC current income tax is based on a statutory rate of 25% of the assessable profit as determined in accordance with the relevant income tax rules and regulations of the PRC.

Pursuant to Caishui [2011] No. 58 Notice on Issues Concerning Relevant Tax Policies to In-depth Implementation of the Western Development Strategy (關於深入實施西部大開發戰略有關稅收政策問題的通知) and Announcement [2012] No. 12 Public Announcement on Corporate Income Tax Issues Relating to In-depth Implementation of the Western Development Strategy (關於深入實施西部大開發戰略有關企業所得稅問題的公告) and Caishui [2020] No. 23 Announcement on Continuation of Corporate Income Tax Policies for the Western Development Strategy (關於延續西部大開發企業所得稅政策的公告), certain subsidiaries of the Group, being enterprises engaged in state encouraged industries established in the specified western regions, are taxed at a preferential income tax rate of 15% till 31 December 2030.

Certain subsidiaries have been approved as Small Low-profit Enterprises ("SLE"). The entitled subsidiaries are subject to a preferential income tax rate of 5% in certain years.

#### 8 EARNINGS PER SHARE

|   | Six months ended 30 June |             |
|---|--------------------------|-------------|
|   | 2024                     | 2023        |
|   | RMB'000                  | RMB'000     |
| Profits   |                          |             |
| Profit attributable to equity shareholders of the Company | 118,135                  | 109,499     |
|   | Six months end           | led 30 June |
|   | 2024                     | 2023        |
|   | '000                     | '000        |
| Number of shares  |                          |             |
| Weighted average number of ordinary shares                | 814,126                  | 814,126     |

Diluted earnings per share were the same as the basic earnings per share as the Group had no dilutive potential shares for the six months ended 30 June 2024 (2023: Nil).

# 9 TRADE RECEIVABLES

|   | At       | At          |
|---|----------|-------------|
|   | 30 June  | 31 December |
|   | 2024     | 2023        |
|   | RMB'000  | RMB'000     |
| Trade receivables from related companies  | 202,746  | 119,953     |
| Trade receivables from external customers | 327,874  | 221,355     |
| Less: Allowance for trade receivables     | (34,174) | (23,713)    |
|   | 496,446  | 317,595     |

# (a) Ageing analysis

As of the end of each reporting period, the ageing analysis of trade receivables based on the date of revenue recognition and net of allowance for impairment of trade receivables is as follows:

|               | At      | At          |
|---------------|---------|-------------|
|               | 30 June | 31 December |
|               | 2024    | 2023        |
|               | RMB'000 | RMB'000     |
| Within 1 year | 441,375 | 292,687     |
| 1 to 2 years  | 49,785  | 22,888      |
| 2 to 3 years  | 5,108   | 1,978       |
| 3 to 4 years  | 178     | 42          |
|               | 496,446 | 317,595     |

Trade receivables are due when the receivables are recognised.

# 10 TRADE PAYABLES

As of the end of the reporting period, the ageing analysis of trade creditors, based on the invoice date, is as follows:

|               | At      | At          |
|---------------|---------|-------------|
|               | 30 June | 31 December |
|               | 2024    | 2023        |
|               | RMB'000 | RMB'000     |
| Within 1 year | 216,041 | 181,311     |
| 1 to 2 years  | 4,050   | 3,344       |
| 2 to 3 years  | 10,289  | 9,860       |
| Over 3 years  | 867     | 161         |
|               | 231,247 | 194,676     |

# 11 CAPITAL, RESERVES AND DIVIDENDS

#### (a) Dividends

# (i) Dividends payable to equity shareholders attributable to the interim period

|   | 2024<br>RMB'000 | 2023<br>RMB'000 |
|---|-----------------|-----------------|
| Interim dividend declared and paid after the interim period of HKD0.090 (equivalent to RMB0.083) per share (2023: HKD0.073 (equivalent to |                 |                 |
| RMB0.067) per share)  | 67,572          | 54,750          |
|   | 67,572          | 54,750          |

The interim dividend has not been recognised as a liability at the end of the reporting period.

# (ii) Dividends payable to equity shareholders attributable to the previous financial year, approved during the interim period

|   | Six months ended 30 June |         |  |
|---|--------------------------|---------|--|
|   | 2024                     | 2023    |  |
|   | RMB'000                  | RMB'000 |  |
| Final dividend in respect of the previous financial year, approved during the following interim period, of RMB0.090 per share (six months ended 30 June |                          |         |  |
| 2023: RMB0.120 per share)   | 74,227                   | 97,695  |  |

# (b) Share capital

# Authorised share capital

The Company was incorporated in the Cayman Islands as an exempted company with limited liability on 5 November 2020.

#### Issued share capital

Ordinary shares, issued and fully paid

|                                      | No. of shares | RMB       |
|--------------------------------------|---------------|-----------|
| At 31 December 2023 and 30 June 2024 | 814,126,000   | 6,740,976 |

#### MANAGEMENT DISCUSSION AND ANALYSIS

#### **BUSINESS REVIEW**

#### Overview

The Group is a local Sichuan integrated property management enterprise engaging in the provision of lifestyle service solutions with a leading position in the Western China region and strategic cultivation in Chengdu. Backed by New Hope Group Co., Ltd.\* (新 希望集團有限公司) and its subsidiaries (the "New Hope Group"), a member of Fortune Global 500, the Group placed emphasis on adhering to "asset value appreciation and maintenance" and "care-free and wonderful life", and provided building block services such as property management services, lifestyle services and commercial operational services for middle-to-high-end residences, corporate headquarters, medical institutions, commercial office buildings, government public facilities, financial institutions and various types of properties. As at 30 June 2024, the Group was honored to be "2024 TOP 10 Companies in terms of Commercial Property Service Capacity in China (2024 + 國商業物業服務力TOP 10)" by CRIC (克而瑞物管), the "2024 TOP 16 Listed Property Enterprise in China (2024中國上市物業企業TOP 16)" by EH Consulting (億翰智庫), and the "TOP 19 of TOP 100 Property Management Companies in China (2024中國物業服務 百強企業TOP 19)" by China Index Academy (中指院), with the ranking up by 3 from the same period last year.

During the Reporting Period, the Group recorded revenue of approximately RMB709.0 million, representing a year-on-year increase of 18.2%, and realized net profit attributable to shareholders of RMB118.1 million, representing a year-on-year increase of 7.9%. The Group continued to optimize its operational management capabilities and further reduced its management fee rate and trade receivable turnover days during the Reporting Period. with the management fee rate decreasing by 3.8 percentage points to 9.8% and the trade receivable turnover days decreasing by 6 days as compared to the same period last year. As at 30 June 2024, the Group had projects in 33 cities in 14 provinces, autonomous regions and municipalities across China, with the area under management of 35,429,000 square meters ("sq.m."), representing an increase of 21.9% as compared to the same period last year, and the contracted area of 40,521,000 sq.m., representing an increase of 6.8% as compared to the same period last year. As a property management enterprise rooted in Chengdu and with solid presence in the Southwestern and Eastern China regions, New Hope Service continued to follow the strategic goal of deep regional penetration. During the Reporting Period, the overall revenue of the Group in Chengdu, Kunming and Wenzhou accounted for 62.7% of the total revenue, and the gross floor area ("GFA") under management accounted for 57.1% of the total area, further verifying the Group's strategic goals of deep regional penetration and regional focus.

In terms of development, with the unremitting efforts of all staff across the Group, the Group completed the annual target for contract amount in the first half of 2024, with the contracted amount of various projects reaching RMB353 million (the annual target being RMB300 million at the beginning of the year), representing a year-on-year increase of 227%, and covering businesses such as property management, commercial operation and group meal, providing a strong support for future development. The main contracts include the Group's first 4A-level scenic spot project — Chengdu Tianfu Furong Garden (成都天府芙蓉園), and the first 10-year group meal project — Yibin Maternal and Child Health Hospital (宜賓婦幼保健院). The Group formed strategic cooperation and established joint ventures with Chengdu Economic Development Park Investment Co., Ltd.\* (成都經開園區投資有限公司) and a state-owned enterprise of Wuhou District at the second anniversary of its listing, and achieved the contract amount of RMB66.93 million in 2024. During the Reporting Period, the Group continued to forge ahead in strategic cooperation and successfully formed strategic cooperation and established a joint venture with Sichuan Jianxingli Technology Co., Ltd.\* (四川見興里科技有限公司) to join the efforts on light asset operation.

# **Business Model**

During the Reporting Period, the Group generated revenue primarily from four business segments: (i) property management services; (ii) lifestyle services; (iii) commercial operational services; and (iv) value-added services to non-property owners.

# **Property Management Services**

We provide property management services to projects under our management, including property and equipment maintenance services, safety and security services, cleaning services, gardening services, public area maintenance and other property management related services. The following table sets forth the number of our property projects and GFA under management, as well as the number of property projects we were contracted to manage and corresponding contracted GFA as at the dates indicated.

|  | As at 30 June 2024 | As at 30 June 2023 | Growth rate |
|--|--------------------|--------------------|-------------|
| Number of properties we were contracted to           |                    |                    |             |
| manage <sup>(1)</sup>                                | 264                | 245                | 7.8%        |
| Number of properties under management <sup>(2)</sup> | 244                | 205                | 19.0%       |
| GFA under management (0'000 sq. m.)                  | 3,542.9            | 2,907.6            | 21.8%       |
| Contracted GFA (0'000 sq. m.)                        | 4,052.1            | 3,793.0            | 6.8%        |

#### Notes:

- (1) Refers to all properties for which we have entered into the relevant operating property management service agreements, which may include properties that have not been delivered to us for property management purposes in addition to properties under management.
- (2) Refers to properties that have been delivered to us for property management purposes.

# Deep regional penetration

Deep regional cultivation and exploration of local needs, penetration into key areas by virtue of quality services, and improvement of competitiveness in regional markets have become the common choices of most peers in the industry. In view of this, New Hope Service continued to step up its efforts in high-tier cities in the Southwestern and Eastern China regions, with Chengdu-Chongqing metropolitan area and the Yangtze River Delta as the core.

The table below sets forth a breakdown and growth rate of our total GFA under management and revenue by region as at the dates/for the periods indicated:

| As at/for the six months ended 30 June 2024 As at/f |            |            |            |            | As at/for  | As at/for the six months ended 30 June 2023 |            |            |           |           |
|---|------------|------------|------------|------------|------------|---|------------|------------|-----------|-----------|
|   |            |            | GFA under  |            |            |   | GFA under  |            | Growth of | Growth of |
| Regional distribution                               | Revenue    | Percentage | management | Percentage | Revenue    | Percentage                                  | management | Percentage | GFA       | revenue   |
|   |            |            | (0'000     |            |            |   | (0'000     |            |           |           |
|   | (RMB0'000) | (%)        | sq. m.)    | (%)        | (RMB0'000) | (%)   | sq. m.)    | (%)        | (%)       | (%)       |
| Southwestern China region                           | 18,968.8   | 46.8       | 1,801.9    | 50.9       | 15,053.1   | 47.4  | 1,598.7    | 55.0       | 12.7      | 26.0      |
| č   | ,          |            | ,          |            | ,          |   | ,          | 31.9       | 29.6      |           |
| Eastern China region                                | 14,898.6   | 36.7       | 1,202.7    | 33.9       | 12,433.5   | 39.1  | 927.8      |            |           | 19.8      |
| Southern China region                               | 3,234.7    | 8.0        | 266.8      | 7.5        | 2,129.6    | 6.7   | 206.6      | 7.1        | 29.1      | 51.9      |
| Northern China region                               | 2,908.5    | 7.2        | 237.7      | 6.7        | 2,054.8    | 6.5   | 123.9      | 4.3        | 91.8      | 41.5      |
| Central China region                                | 552.8      | 1.3        | 33.8       | 1.0        | 103.6      | 0.3   | 50.6       | 1.7        | -33.2     | 433.6     |
| Total   | 40,563.4   | 100.0      | 3,542.9    | 100.0      | 31,774.6   | 100.0                                       | 2,907.6    | 100.0      | 21.9      | 27.7      |
|   |            |            |            |            |            |   |            |            |           |           |

#### Continuous cultivation in high-tier cities

As at 30 June 2024, 95.5% of the Group's property management projects were in first-tier, new first-tier and second-tier cities in China, while 95.9% of revenue from property management were from projects under management in first-tier, new first-tier and second-tier cities in China, which further verified the Group's strategy of cultivation in high-tier cities.

The table below sets forth a breakdown of our total GFA under management and revenue by city tier as at the dates/for the periods indicated:

|                               | As at/for the six months ended 30 June 2024 |            |              |            | As at/for the six months ended 30 June 2023 |            |            |            |           |           |
|-------------------------------|---|------------|--------------|------------|---|------------|------------|------------|-----------|-----------|
|                               |   |            | GFA under    |            |   |            | GFA under  |            | Growth of | Growth of |
| Tier of city                  | Revenue                                     | Percentage | management   | Percentage | Revenue                                     | Percentage | management | Percentage | GFA       | revenue   |
|                               |   |            | (0'000       |            |   |            | (0'000     |            |           |           |
|                               | (RMB0'000)                                  | (%)        | sq. m.)      | (%)        | (RMB0'000)                                  | (%)        | sq. m.)    | (%)        | (%)       | (%)       |
| First-tier <sup>(1)</sup>     | 474.6                                       | 1.2        | 12.4         | 0.4        | 664.8                                       | 2.1        | 18.1       | 0.6        | -31.1     | -28.6     |
| New first-tier <sup>(2)</sup> | 20,366.8                                    | 50.2       | 1,830.1      | 51.7       | 14,296.9                                    | 45.0       | 1,335.5    | 46.0       | 37.0      | 42.5      |
| Second-tier(3)                | 18,074.4                                    | 44.5       | 1,539.3      | 43.4       | 15,512.9                                    | 48.8       | 1,305.7    | 44.9       | 17.9      | 16.5      |
| Others <sup>(4)</sup>         | 1,647.6                                     | 4.1        | <u>161.1</u> | 4.5        | 1,300.0                                     | 4.1        | 248.3      | 8.5        | -35.1     | 26.7      |
| Total                         | 40,563.4                                    | 100.0      | 3,542.9      | 100.0      | 31,774.6                                    | 100.0      | 2,907.6    | 100.0      | 21.9      | 27.7      |

#### Notes:

- (1) First-tier cities in which we provide property management services include Shanghai.
- (2) New first-tier cities in which we provide property management services include Chengdu, Chongqing, Hangzhou, Suzhou, Shenyang, Qingdao and Nanjing.
- (3) Second-tier cities in which we provide property management services include Dalian, Nanning, Kunming, Ningbo, Jiaxing, Wenzhou, Wuxi and Changchun.
- (4) Others in which we provide property management services include Nanchong.

# Vigorous development with continuous growth in external revenue and scale

In the past year, the Group carried out team remodeling, mechanism update and system construction for market expansion to improve organizational development capabilities. thereby developing the core capabilities for market expansion. During the Reporting Period, the Group exerted solid efforts on the cultivation of Chengdu, and successfully won the projects of Chengdu Tianfu Furong Garden (成都天府芙蓉園) (the first 4A-level scenic spot project), Zhong Cheng Boyue Mansion (中誠銷悅府) (the first commercial office expansion project), and Chengdu Xichuan Huijindu School (成都西川匯錦都學校) (continued development in school-related projects). In Kunming, Yunnan Province, the Group continued to exert its core competitiveness in the financial industry, and successively won the bids for the Tongcheng Sub-branch of Kunming Branch of Minsheng Bank (民生銀行昆明分行同城支行) and the Haigengving Project of Yunnan Branch of Postal Savings Bank (郵儲銀行雲南分行海埂營項目). Besides, the Group also built a three-kilometer market expansion circle around benchmark projects, and by virtue of the service quality of and the high satisfaction of owners for the benchmark projects. the Group managed to win the bids for Suzhou Zhongjiao Jingting (中交璟庭) Project (0.4 kilometers away from the benchmark project) and Kunming Silan Yayuan (思蘭雅 苑) (2.6 kilometers away from the benchmark project).

The table below sets forth the breakdown of the Group's GFA under management and revenue by the type of property developer:

| As at/for the six months ended 30 June 2024 As                             |            |            |                   |            | As at/for  | As at/for the six months ended 30 June 2023 |                   |            |           |           |
|--|------------|------------|-------------------|------------|------------|---|-------------------|------------|-----------|-----------|
|  |            |            | GFA under         |            |            |   | GFA under         |            | Growth of | Growth of |
| Type of property developer   | Revenue    | Percentage | management (0'000 | Percentage | Revenue    | Percentage                                  | management (0'000 | Percentage | GFA       | revenue   |
|  | (RMB0'000) | (%)        | sq. m.)           | (%)        | (RMB0'000) | (%)   | sq. m.)           | (%)        | (%)       | (%)       |
| New Hope Wuxin Industrial <sup>(1)</sup> Associates or joint ventures of   | 15,006.4   | 37.0       | 1,274.6           | 36.0       | 16,165.2   | 50.9  | 1,097.4           | 37.7       | 16.1      | -7.2      |
| New Hope Wuxin Industrial <sup>(2)</sup> Ultimate controlling shareholders | 8,803.0    | 21.7       | 832.9             | 23.5       | 1,870.7    | 5.9   | 496.6             | 17.1       | 67.7      | 370.6     |
| and their associates <sup>(3)</sup>  | 1,311.4    | 3.2        | 32.6              | 0.9        | 3,760.5    | 11.8  | 32.3              | 1.1        | 0.9       | -65.1     |
| Independent third parties  | 15,442.6   | 38.1       | 1,402.8           | 39.6       | 9,978.2    | 31.4  | 1,281.3           | 44.1       | 9.5       | 54.8      |
| Total  | 40,563.4   | 100.0      | 3,542.9           | 100.0      | 31,774.6   | 100.0                                       | 2,907.6           | 100.0      | 21.9      | 27.7      |

#### Notes:

- (1) Refer to properties solely developed by New Hope Wuxin Industrial Group Co., Ltd.\* ("New Hope Wuxin Industrial") (新希望五新實業集團有限公司) (together with its subsidiaries, "New Hope Wuxin Industrial Group"), as well as properties jointly developed by New Hope Wuxin Industrial Group and other property developers in which New Hope Wuxin Industrial Group held a controlling interest.
- (2) Refer to properties developed by joint ventures or associates of New Hope Wuxin Industrial Group (New Hope Wuxin Industrial Group does not hold a controlling interest in these properties).
- (3) Refer to properties developed by other associates of our ultimate controlling shareholders, namely Mr. Liu Yonghao (劉永好) and Ms. Liu Chang (劉暢).

# Lifestyle Services

The Group's lifestyle services comprise (i) community living services; (ii) community asset management services, including carpark related services and property agency services; and (iii) online and offline retail services and catering services.

During the Reporting Period, backed by the Fortune Global 500 New Hope Group and by relying on its advantages in supply chain system, brand reputation and product categories, the Group built a corporate service system by integrating the various segments of the Group including corporate retail, corporate group meal, corporate centralized procurement and innovative business. Under the support of such service system, the Group vigorously expanded the B-end customers for corporate retail. During the Reporting Period, the Group successfully won the bid for the supermarket supply chain business of Huaxi Tianfu (華西天府) and formed strategic cooperation with Rongpinji (戎品集). With such efforts, it completed the sales of 41,000 gift boxes, representing an increase of 300% over the same period last year. In terms of corporate group meal, in addition to the first 10-year group meal project — Yibin Maternal and Child Health Hospital, the Group also successfully won the bids for the Pangang Fresh Supply Chain (攀鋼生鮮供應鏈) project and the Sichuan Taikang Hospital (四川泰康醫院) project, which brought the total number of projects to 25, representing an increase of 9 over the same period last year, of which the total number of property + group meal projects was 14

As at 30 June 2024, the Group achieved revenue of RMB170.4 million from the lifestyle services segment, representing an increase of 26.1% over the same period last year. The following table sets forth a breakdown of our revenue from lifestyle services:

|  | For the six m<br>30 June  |                |                    | For the six months ended 30 June 2023 |                 |  |
|--|---------------------------|----------------|--------------------|---------------------------------------|-----------------|--|
|  | Revenue <i>(RMB0'000)</i> | Percentage (%) | Revenue (RMB0'000) | Percentage (%)                        | Growth rate (%) |  |
| Community living services<br>Community asset management  | 7,905.8                   | 46.4           | 6,775.3            | 50.1                                  | 16.7            |  |
| services Online and offline retail services and catering | 1,739.1                   | 10.2           | 1,647.5            | 12.2                                  | 5.6             |  |
| services   | 7,399.8                   | 43.4           | 5,093.9            | 37.7                                  | 45.3            |  |
| Total  | 17,044.7                  | 100.0          | 13,516.7           | 100.0                                 | 26.1            |  |

# **Commercial Operational Services**

The Group's commercial operational services comprise two categories: (i) market research and positioning and opening preparation services; and (ii) commercial operational services. As at 30 June 2024, the growth rate of newly opened commercial properties in China slowed down, the overall vacancy rate of commercial projects was high, and the investment atmosphere was severe. During the Reporting Period, the Group's revenue from commercial operation decreased by 10.1% as compared with the same period last year, and the occupancy rate was 85.3%, representing a decrease of 3.9 percentage points from last year.

The table below sets forth a breakdown of our total revenue from commercial operational services by service category for the periods indicated:

|   | For the six m |            |            | For the six months ended |             |  |
|---|---------------|------------|------------|--------------------------|-------------|--|
|   | 30 June       | 2024       | 30 June    | 2023                     | Growth rate |  |
|   | Revenue       | Percentage | Revenue    | Percentage               | Percentage  |  |
|   | (RMB0'000)    | (%)        | (RMB0'000) | (%)                      | (%)         |  |
| Market research and positioning and opening |               |            |            |                          |             |  |
| preparation services Commercial operational | 403.0         | 6.2        | 533.7      | 7.4                      | -24.5       |  |
| services                                    | 6,119.9       | 93.8       | 6,718.9    | 92.6                     | -8.9        |  |
| Total                                       | 6,522.9       | 100.0      | 7,252.6    | 100.0                    | -10.1       |  |

However, the Group explored the value of existing stock and created benchmark projects of property + commerce to dig deep into customer needs and improve customer stickiness. Taking the Zhongding International project as an example, the compound growth rate of the property income alone from 2021 to 2023 was 5.16%, and the compound growth rate of the income from property + commerce + group meal was 17.5%. Besides, the Group also deepened and strengthened its commercial operation capabilities and property + commercial operation capabilities developed from benchmark projects in stock. The occupancy rate of Nanning Xinchangxing (新暢行) increased by 20 percentage points as compared with the same period last year, and Chengdu New Hope International (新希望國際) and Kunming Dashanghui (大商匯) also maintained an occupancy rate of over 90%. With its excellent property + commercial operation capabilities, the Group successfully won two property + commerce external expansion projects during the Reporting Period: the Group's first property + commerce external expansion project — "Chengdu Lantingji (蘭庭集) Project" and the first commercial external expansion project "Zhongcheng Boyue Mansion (中誠鉑悦府)".

# Value-added Services to Non-property Owners

We also provide a series of value-added services to non-property owners, mainly for property developers. Our value-added services to non-property owners include (i) on-site management services; (ii) preliminary planning and design consultation, pre-delivery and repair and maintenance services; and (iii) other services, such as construction site management services.

The following table sets forth a breakdown of our revenue from value-added services to non-property owners for the periods indicated:

|   | For the six m<br>30 June  |                | For the six m<br>30 June | Growth rate    |                |
|---|---------------------------|----------------|--------------------------|----------------|----------------|
|   | Revenue <i>(RMB0'000)</i> | Percentage (%) | Revenue (RMB0'000)       | Percentage (%) | Percentage (%) |
| Preliminary planning, design consultancy and pre-delivery | 4.022.6                   | <b>5</b> 0 (   | 2.562.4                  | 47.0           | 12.2           |
| services Revenue from on-site service                     | 4,033.6                   | 59.6           | 3,563.4                  | 47.9           | 13.2           |
| fee   | 2,292.5                   | 33.9           | 3,365.5                  | 45.3           | -31.9          |
| Special entrusted services                                | 444.6                     | 6.5            | 505.7                    | 6.8            | -12.1          |
| Total   | 6,770.7                   | 100.0          | 7,434.6                  | 100.0          | -8.9           |

#### **PROSPECTS**

# Backed by New Hope Group, continue to give play to the Group's advantages

In recent years, with the continuous introduction of property-related policies, on one hand, property's lifestyle attribute was emphasized from the policy side, and on the other hand, property management companies were offered more standardized development guidelines. For property management companies, their property management work shall start from and end at giving residents a happy experience. As a member of New Hope Group with strong lifestyle attribute, the Company further deepened its connection with New Hope Group during the Reporting Period, with the revenue from non-property connected transactions amounting to RMB34,214,000, representing an increase of 76% over last year, of which, the revenue from the centralized procurement supply chain with New Hope Group amounting to RMB19,886,000, representing an increase of 275.7% as compared with the same period last year. In the future, while guaranteeing service quality and refining and furthering property management services, we will facilitate our connection with New Hope Group, drill down into New Hope's brand strengths in lifestyle, and explore product supply and cooperation opportunities with companies including New Hope Liuhe Co., Ltd.\* (新希望六和股份有限公司), New Hope Dairy Co., Ltd.\* (新希望乳業股份有限公司) and Grass Green Group\* (草根知本集團) in order to offer our clients diversified comprehensive solutions for lifestyle services such as "property + group meal, property + retail, property + centralized purchase" and effectively provide "property services + living services".

# Driven by high goals, and continued quality growth

In the first half of 2024, driven by the annual target of RMB300 million for contract amount, the Group completed the total contract amount of RMB353 million, with businesses covering property management, commercial operation and group meal retail, etc., of which the unit property management fee of external expansion property management projects was RMB2.05/sq.m./month, representing an increase of 20% over last year. Meanwhile, as the only group company in Chengdu with the service capabilities of "property + commerce + life services and group meal", the Group firmly stuck to regional penetration and focus. During the Reporting Period, the contract amount from Chengdu accounted for 56%, indicating the gradual emergence of regional development capability. At present, market expansion has been gradually changing from decentralized and homogeneous competition to centralized and exclusive development, and from opportunity-based expansion to the pursuit of advantageous regional density, advantageous business format density and advantageous product density. Therefore, the Group will continue to be driven by high goals (the annual target for contract amount being RMB600 million in 2024), and continue to add momentum to expand the scale of business through market expansion, strategic joint venture, cooperation and mergers and acquisitions.

# Focus on property + to achieve sustained profitability

As at 30 June 2024, the number of households in the projects under the Group's management exceeded 156,000, and the number of quasi property owners exceeded 236,000. During the Reporting Period, for C-end customers, the Group further identified the pain points and needs of property owners, and provided them with 1+3 home services (such as home retail, housekeeping services and residential renovation services, etc.) on the basis of traditional property management services, to further leverage the advantages in community scenarios to meet the exclusive needs of property owners, thereby achieving sustained profitability for single project through property +. For B-end customers, as at 30 June 2024, the non-residential projects acquired by the Group through market expansion accounted for nearly 50%. Meanwhile, the number of B-end customers in the retail segment was also on the rise. Given such, the Group has developed a 1+6 panoramic enterprise service model through internal resource integration, whereby, it provides services including corporate retail, innovative services (such as renovation service), corporate group meal, corporate centralized procurement, corporate investment promotion/leasing and sales, and asset operations (such as commercial operations) on the basis of property management services. By virtue of the Group's supply chain advantages, property + personnel reuse and efficiency improvement through digital operation, it will achieve sustained profitability with reduced costs and increased income for single project.

# Customer first, adhere to quality service

As the environment in which property companies are located evolves, the industry has gradually shifted from pursuing scale growth to high-quality growth. The high-quality development of enterprises is inseparable from quality services, which means high collection rate, high renewal rate and high satisfaction. During the Reporting Period, the Group empowered high-quality services through digital construction, developed full-cycle online project operation, and achieved the directive-based execution of quality tasks as well as AI analysis and quality inspection pre-warning to ensure the improvement of the service quality during the full-cycle operation of projects, allowing it to earn 86 points for overall satisfaction during the Reporting Period. Besides, through the digital empowerment of operation management, management became more "precise", personnel became more "light", and businesses became more "clear". At the operation management level, the completion ratio of operation services increased by 98%, the approval efficiency across whole process increased by 59.6%, the non-compliance ratio on post decreased by 55%, and the overdue complaint ratio decreased by 24%, thereby further reducing the management expense ratio of the Company and further optimizing the structure of the projects under management. Going forward, we will continue to strengthen digital construction to empower high-quality services and the improvement of management efficiency, and enhance the project-based evaluation of performance indicators through digital empowerment, thereby achieving high-quality services for all projects of the Group.

# FINANCIAL REVIEW

#### Revenue

The Group's revenue is primarily generated from four business lines: (i) property management services; (ii) lifestyle services; (iii) commercial operational services; and (iv) value-added services to non-property owners. The Group's revenue increased by RMB109.2 million or approximately 18.2% to RMB709.0 million for the six months ended 30 June 2024 from RMB599.8 million for the six months ended 30 June 2023, which was primarily attributable to (i) the increase in revenue from property management services arising from the increases in the GFA and unit prices of the projects under management of the Group; and (ii) the increase in revenue from lifestyle services.

The following table sets forth a breakdown of our total revenue by business line during the periods indicated:

|                                      | For the six months ended 30 June |      |           |      |  |
|--------------------------------------|----------------------------------|------|-----------|------|--|
|                                      | 2024                             |      | 2023      |      |  |
|                                      | (RMB'000)                        | %    | (RMB'000) | %    |  |
| Property management services         | 405,634.2                        | 57.2 | 317,746.0 | 53.0 |  |
| Lifestyle services                   | 170,447.1                        | 24.1 | 135,167.5 | 22.5 |  |
| Commercial operational services      | 65,229.8                         | 9.2  | 72,525.6  | 12.1 |  |
| Value-added services to non-property |                                  |      |           |      |  |
| owners                               | 67,706.4                         | 9.5  | 74,345.8  | 12.4 |  |
| Total                                | 709,017.5                        | 100  | 599,784.9 | 100  |  |

The property management services are our largest source of revenue. For the six months ended 30 June 2024, the revenue from property management services was RMB405.6 million, accounting for 57.2% of the Group's total revenue. The increase in revenue was primarily due to the increased revenue from property management services driven by the increase in GFA under management of the Group from 29,076,000 sq.m. as at 30 June 2023 to 35,429,000 sq.m. as at 30 June 2024. The increase in number of properties and GFA under management was mainly due to (i) the continuous delivery of properties developed by New Hope Property Group to us for management during the Reporting Period; and (ii) the Group's expansion in the independent third-party markets.

The revenue from lifestyle services increased by 26.1% from approximately RMB135.2 million, representing 22.5% of total revenue of the Group for the six months ended 30 June 2023 to approximately RMB170.4 million, representing 24.1% of total revenue of the Group for the six months ended 30 June 2024. Among which:

- (1) The revenue from community living services increased by 16.7% from RMB67.8 million for the six months ended 30 June 2023 to RMB79.1 million for the six months ended 30 June 2024, which was mainly due to the surge in GFA under management and active expansion of community living services.
- (2) The revenue from community asset management services increased by 5.6% from RMB16.5 million for the six months ended 30 June 2023 to RMB17.4 million for the six months ended 30 June 2024, which was mainly due to the increase in revenue from carpark given the increase in GFA under management of the Group during the Reporting Period.

(3) The revenue from online and offline retail services and catering services increased by 45.3% from RMB50.9 million for the six months ended 30 June 2023 to RMB74.0 million for the six months ended 30 June 2024, which was mainly due to the Group's active expansion of its lifestyle services business during the Reporting Period, the further expansion of centralized procurement and retail businesses and the increase in group meal business, which resulted in the increase in revenue from online and offline retail services and catering services.

The revenue from value-added services to non-property owners decreased by 8.9% from approximately RMB74.3 million for the six months ended 30 June 2023 to approximately RMB67.7 million for the six months ended 30 June 2024, which was mainly due to the decrease in on-site service and special entrusted services because of contracted property industry during the Reporting Period.

The revenue from commercial operational services decreased by 10.1% from RMB72.5 million for the six months ended 30 June 2023 to RMB65.2 million for the six months ended 30 June 2024, which was mainly due to the decrease in revenue from market research and positioning services during the Reporting Period.

#### Cost of Sales

Our cost of sales represents costs directly attributable to the provision of our services and consist primarily of (i) staff costs; (ii) outsourced labor costs; (iii) maintenance costs; (iv) material and cost of goods sold; (v) energy and resources expenses; (vi) cleaning expenses; (vii) depreciation and amortization charges; and (viii) all other costs of sales, mainly including business consultation expenses, transport expenses, and costs of low value consumption goods such as office supplies and stationery. For the six months 30 June 2024, the total cost of sales of the Group was approximately RMB476.7 million, which increased by approximately RMB103.1 million or approximately 27.6% from approximately RMB373.6 million for the corresponding period of 2023. The growth rate of our cost of sales was higher than that of our revenue, primarily due to the increase in the proportion of revenue contribution from the property management services over the total revenue of the Group, which have a relatively lower gross profit margin compared to other business lines.

# Gross Profit and Gross Profit Margin

The gross profit of the Group increased by RMB6.1 million or 2.7% to RMB232.3 million for the six months ended 30 June 2024 from RMB226.2 million for the six months ended 30 June 2023.

The following table sets forth a breakdown of our gross profit and gross profit margin by business line during the periods indicated:

|                                      | For the six months ended 30 June |      |           |      |  |
|--------------------------------------|----------------------------------|------|-----------|------|--|
| Туре                                 | 2024                             |      | 2023      |      |  |
|                                      | (RMB'000)                        | %    | (RMB'000) | %    |  |
| Property management services         | 103,808.7                        | 25.6 | 91,586.5  | 28.8 |  |
| Lifestyle services                   | 63,900.0                         | 37.5 | 55,923.5  | 41.4 |  |
| Commercial operational services      | 41,687.2                         | 63.9 | 49,191.9  | 67.8 |  |
| Value-added services to non-property |                                  |      |           |      |  |
| owners                               | 22,935.9                         | 33.9 | 29,515.4  | 39.7 |  |
| Total                                | 232,331.8                        | 32.8 | 226,217.3 | 37.7 |  |

For the six months ended 30 June 2024, the gross profit margin of the Group decreased by 4.9 percentage points as compared with the corresponding period last year.

Our gross profit margin of property management services decreased by 3.2%, primarily due to the increase in the proportion of property management fee income from independent third parties with active external expansion which has a relatively lower gross profit margin during the Reporting Period.

Our gross profit margin of value-added services to non-property owners decreased by 5.8%, which was mainly because that the property industry in Mainland China was in a downward circle.

Our gross profit margin of commercial operational services decreased by 3.9%, which was because that the occupancy rate of certain projects declined due to the economic downturn, and one-off businesses with high gross profit such as investment promotion service fees decreased during the Reporting Period.

Our gross profit margin of lifestyle services decreased by 3.9%, primarily due to the rapid growth in centralized procurement business with relatively low gross profit margin, and the decrease in brokerage business with high gross profit margin due to the economic downturn.

#### Other Net Expense

Other net expense of the Group increased by RMB6.4 million or 468.9% to RMB7.7 million for the six months ended 30 June 2024 from RMB1.3 million for the six months ended 30 June 2023, which was mainly due to the decreases in government subsidy and tax benefit during the Reporting Period.

# **Administrative Expenses**

Our administrative expenses include (i) staff costs; (ii) professional fees, (iii) office and business entertainment expenses; (iv) depreciation and amortization; (v) tax expenses; and (vi) all other administrative expenses, which primarily consist of office expenses, tax expenses, hiring and training expenses, and cleaning expenses. Total administrative expenses of the Group decreased by approximately RMB12.2 million or approximately 14.9% from approximately RMB81.5 million for the six months ended 30 June 2023 to approximately RMB69.3 million for the six months ended 30 June 2024, which was mainly due to the continued lean operation and improved management efficiency during the Reporting Period.

# **Selling Expenses**

The selling expenses of the Group were RMB0.4 million for the six months ended 30 June 2023 and RMB0.6 million for the six months ended 30 June 2024, which remained basically the same as the corresponding period last year.

# Finance Income, Net

The net finance income of the Group increased by RMB2.7 million or 40.3% to RMB9.4 million for the six months ended 30 June 2024 from RMB6.7 million for the six months ended 30 June 2023, which was mainly due to the continued improvement of fund efficiency during the Reporting Period.

# **Income Tax Expense**

For the six months ended 30 June 2024, the income tax of the Group was approximately RMB25.6 million (for the six months ended 30 June 2023: RMB24.2 million), which was in line with the increase in profit of the Company during the Reporting Period.

# Profit for the Reporting Period

The net profit of the Group increased by approximately RMB9.4 million or approximately 8.0% to approximately RMB127.4 million for the six months ended 30 June 2024 from approximately RMB118.0 million for the six months ended 30 June 2023.

#### Profit Attributable to Owners of the Parent

The profit attributable to equity shareholders of the Company increased by approximately 7.9% to approximately RMB118.1 million for the six months ended 30 June 2024 from approximately RMB109.5 million for the six months ended 30 June 2023.

# Property, Plant and Equipment

Property, plant and equipment of the Group mainly consists of machinery, vehicles, electronic equipment, office and other equipment, furniture and fixtures. As at 30 June 2024, the Group's property, plant and equipment was approximately RMB15.2 million, an increase of approximately RMB0.1 million from approximately RMB15.1 million as at 31 December 2023.

#### **Trade Receivables**

Trade receivables primarily arise from the provision of property management services, value-added services to non-property owners, commercial operational services and lifestyle services. The Group's trade receivables as at 30 June 2024 amounted to approximately RMB496.4 million, representing an increase of approximately RMB178.8 million or 56.3% as compared to approximately RMB317.6 million as at 31 December 2023, which was primarily due to (i) the growth in business; and (ii) the increase in third-party GFA under management.

#### Prepayments, Deposits and Other Receivables

The balance of prepayments, deposits and other receivables increased by approximately 20.3% from RMB88.0 million as at 31 December 2023 to RMB105.9 million as at 30 June 2024, which was due to the growth in business.

# **Trade Payables**

The Group's trade payables as at 30 June 2024 amounted to approximately RMB231.2 million, representing an increase of approximately RMB36.5 million or 18.7% as compared to approximately RMB194.7 million as at 31 December 2023, mainly due to the growth in business.

# Other Payables and Accruals

Other payables and accruals decreased by RMB17.3 million or 7.4% from RMB233.6 million as at 31 December 2023 to RMB216.3 million as at 30 June 2024, primarily due to the payment of year-end bonus for last year.

# Financial Position and Capital Structure

For the six months ended 30 June 2024, the Group maintained a sound financial position.

As at 30 June 2024, the Group's current ratio (current assets/current liabilities) was 2.4 times (31 December 2023: 2.4 times). As at 30 June 2024, the net gearing ratio is nil which is calculated by interest-bearing borrowings minus cash and cash equivalents, and then divided by net assets. As at 30 June 2024 and 30 June 2023, the Group did not have any outstanding interest-bearing borrowings.

#### Pledge of Assets

As at 30 June 2024, none of the assets of the Group were pledged (30 June 2023: Nil).

# **Contingent Liabilities**

As at 30 June 2024, the Group did not have any material contingent liabilities (30 June 2023: Nil).

#### **Interest Rate Risk**

As the Group has no significant interest-bearing assets and liabilities, the Group is not exposed to material risk directly relating to changes in market interest rate.

# Foreign Exchange Risk

The Group mainly operates its business in the PRC, and substantially all of its revenue and expenses are denominated in RMB. As at 30 June 2024, among the Group's cash and bank balances, RMB1.4 million was denominated in Hong Kong dollars, which was subject to the exchange rate fluctuation. Due to the distribution of annual dividends to shareholders, the Group locked the exchange rate with banks in advance to reduce foreign exchange risk. However, the Group will closely monitor its foreign exchange exposure, and strive to maintain the value of the Group's cash.

#### SIGNIFICANT EVENTS AFTER THE REPORTING PERIOD

Save for the payment of the final dividend declared for the year ended 31 December 2023 by the Company and the declaration of the proposed interim dividend below, as at the date of this announcement, the Group did not have any other significant event subsequent to 30 June 2024.

# SIGNIFICANT INVESTMENTS HELD, MATERIAL ACQUISITIONS AND DISPOSALS OF SUBSIDIARIES, ASSOCIATES AND JOINT VENTURES

The Company had no significant investment or material acquisitions or disposals of subsidiaries, associates and joint ventures during the Reporting Period.

#### FUTURE PLANS FOR MATERIAL INVESTMENTS OR CAPITAL ASSETS

The Group intends to utilise the net proceeds from the Listing (as defined below) in accordance with the section headed "Future Plans and Use of Proceeds" in the prospectus of the Company dated 11 May 2021 (the "Prospectus") and the announcement of the Company dated 25 May 2022. For details, please refer to the section headed "Use of Net Proceeds from the Listing" below.

Save for the above, the Group did not have any other plan for material investments or capital assets as at 30 June 2024.

#### INTERIM DIVIDEND

The Board resolved to pay an interim dividend of HK\$0.090 per share for the six months ended 30 June 2024 (interim period of 2023: HK\$0.073 per share) to the Shareholders whose names appear on the register of members of the Company on Friday, 13 September 2024. The interim dividend will be distributed to the Shareholders on Thursday, 31 October 2024.

#### CLOSURE OF THE REGISTER OF MEMBERS

For determining the entitlement of the Shareholders to the proposed interim dividend, the register of members of the Company will be closed from Tuesday, 10 September 2024 to Friday, 13 September 2024, both days inclusive, during which period no transfer of Shares will be effected. All properly completed share transfer forms accompanied by the relevant share certificates must be lodged with the branch share registrar of the Company in Hong Kong, Computershare Hong Kong Investor Services Limited, at Shops 1712–1716, 17th Floor, Hopewell Center, No. 183 Queen's Road East, Wan Chai, Hong Kong not later than 4:30 p.m. on Monday, 9 September 2024. The interim dividend will be paid on Thursday, 31 October 2024.

# USE OF NET PROCEEDS FROM THE LISTING

The Shares were listed (the "Listing") on the Stock Exchange on 25 May 2021 (the "Listing Date") and the over-allotment option (the "Over-allotment Option") was partially exercised on 11 June 2021. For details, please refer to the Prospectus and the Company's announcement dated 15 June 2021. Net proceeds from the Listing (including the partial exercise of the Over-allotment Option), after deducting the underwriting commission and other estimated expenses in connection with the Listing, amounted to approximately HK\$790.0 million (equivalent to approximately RMB648.7 million). The Group continues to expand its business in the metropolitan areas and urban agglomerations in China, especially the first-tier, new first-tier and second-tier cities in the Chengdu-Chongqing urban agglomeration and the Eastern China region, and continue to consolidate our market position in these areas through market expansion, persisting in seeking investment opportunities and developing its lifestyle services. Given the above considerations and the following reasons, in order to enhance the use efficiency of the funds raised, capture

market opportunities for business development in a timely manner, and strike a more reasonable balance in the use of funds, the Board resolved to change the proposed use of such proceeds on 25 May 2022. As at 30 June 2024, an analysis of the utilization of net proceeds from the Listing is as follows:

|  |  |           |            |              | Actual       |              |                                  |
|--|--|-----------|------------|--------------|--------------|--------------|----------------------------------|
|  |  |           |            | Unutilized   | utilized     | Unutilized   |                                  |
|  |  |           |            | amount as at | amount as at | amount as at |                                  |
|  |  |           | % of total | 1 January    | 30 June      | 30 June      | Estimated                        |
| Major categories                         | Sub-categories   | Amount    | proceeds   | 2024         | 2024         | 2024         | utilization plan                 |
|  |  | (HK\$ in  |            | (HK\$ in     | (HK\$ in     | (HK\$ in     |                                  |
|  |  | millions) |            | millions)    | millions)    | millions)    |                                  |
| Strategic acquisition and investment     |  | 434.5     | 55.0%      | 429.0        | 0.0          | 429.0        | On or before 31<br>December 2024 |
| Upgrade information system and equipment | Middle ground system   | 23.7      | 3.0%       | 9.8          | 0.5          | 9.3          | On or before 31<br>December 2024 |
|  | Property management support system                               | 2.4       | 0.3%       | 0.0          | 0.0          | 0.0          | _                                |
|  | Lifestyle service support system                                 | 15.0      | 1.9%       | 0.0          | 0.0          | 0.0          | _                                |
|  | Corporate infrastructural operation system                       | 11.1      | 1.4%       | 0.0          | 0.0          | 0.0          | _                                |
|  | Intelligent community pilot projects                             | 42.6      | 5.4%       | 29.6         | 0.0          | 29.6         | On or before 31<br>December 2024 |
|  | Human resources to<br>support information<br>technology upgrades | 23.7      | 3.0%       | 0.0          | 0.0          | 0.0          | _                                |
| Talent recruitment and team building     |  | 39.5      | 5.0%       | 0.0          | 0.0          | 0.0          | _                                |
| Development of lifestyle services        |  | 79.0      | 10.0%      | 0.7          | 0.0          | 0.7          | On or before 31<br>December 2024 |
| Working capital                          |  | 118.5     | 15.0%      | 9.7          | 2.8          | 6.9          | On or before 31<br>December 2024 |
| Total                                    | ,  | 790.0     | 100%       | 478.8        | 3.3          | 475.5        |                                  |

The remaining net proceeds raised from the Listing which had not been utilized were deposited with well-established and licensed commercial banks and authorized financial institutions. The expected timeframe for the unutilized net proceeds is based on the Directors' best estimation barring unforeseen circumstances, and would be subject to change based on the future development of the Group's business and the market conditions.

#### EMPLOYEES AND REMUNERATION POLICY

As at 30 June 2024, the Group had 4,036 employees (30 June 2023: 3,976 employees). During the Reporting Period, the total staff costs were approximately RMB164.1 million (for the six months ended 30 June 2023: approximately RMB163.0 million).

In order to attract and retain high quality staffs to enable smooth operation within the Group, the remuneration policy of the Group's employees is reviewed periodically to ensure that the salary and benefit levels of the employees of the Group are competitive. The salaries and allowances of employees were determined based on their performance, experience and the then prevailing market rates. Discretionary performance bonus and share option scheme after assessments is in place for employees to reward their contributions. The Group is subject to social insurance contribution plans or other pension schemes prescribed by the local governments and is required to pay on behalf of its employees, monthly social insurance funds covering pension fund, medical insurance, work-related injury insurance, maternity insurance and unemployment insurance, and the housing provident fund, or to contribute regularly to mandatory provident fund schemes on behalf of its employees.

The Group continues to provide adequate job training to employees to equip them with practical knowledge and skills. The employee training programs primarily cover key areas in the Group's business operations, which provide continuous training to its existing employees at different levels to specialize and strengthen their skill sets.

# COMPLIANCE WITH THE CORPORATE GOVERNANCE CODE

The Group is committed to maintaining high standards of corporate governance to safeguard the interests of our shareholders and to enhance corporate value and accountability. The Company has adopted Corporate Governance Code (the "CG Code") contained in Part 2 of Appendix C1 to the Rules Governing the Listing of Securities on the Stock Exchange (the "Listing Rules") as its own code of corporate governance.

In the opinion of the Directors, the Company has complied with all the code provisions as set out in the CG Code for the six months ended 30 June 2024. The Company will continue to review and monitor its corporate governance practice to ensure the compliance of the CG Code.

# COMPLIANCE WITH THE MODEL CODE FOR SECURITIES TRANSACTIONS

The Company has adopted the Model Code for Securities Transactions conducted by Directors of Listed Issuers (the "Model Code") as set out in Appendix C3 to the Listing Rules as its own code of conduct for securities transactions conducted by relevant Directors and employees. After making specific enquires to all the Directors, each of them has confirmed that they have complied with the required standards set out in the Model Code for the six months ended 30 June 2024.

# PURCHASE, SALE OR REDEMPTION OF LISTED SECURITIES OF THE COMPANY

Neither the Company nor its subsidiaries has purchased, sold or redeemed any of the listed securities of the Company for the six months ended 30 June 2024, including the sales of treasury shares (as defined in the Listing Rules). As at 30 June 2024, the Company did not hold any treasury shares.

#### **AUDIT COMMITTEE**

The audit committee of the Company (the "Audit Committee") has, together with the management of the Company, reviewed the unaudited condensed consolidated interim results for the six months ended 30 June 2024.

The interim financial results is unaudited but reviewed by KPMG in accordance with Hong Kong Standard on Review Engagements 2410, Review of Interim Financial Information Performed by the Independent Auditor of the Entity, issued by the Hong Kong Institute of Certified Public Accountants.

# PUBLICATION OF INTERIM RESULTS ANNOUNCEMENT AND INTERIM REPORT

This interim results announcement has been published on the website of the Stock Exchange (www.hkexnews.hk) and the Company's website (http://www.newhopegroup.com), and the interim report for 2024 containing all the information required by the Listing Rules will be dispatched to the shareholders of the Company (if requested) and published on the websites of the Stock Exchange and the Company in due course.

By Order of the Board

New Hope Service Holdings Limited

Jiang Mengjun

Chairman of the Board

Hong Kong, 26 August 2024

As at the date of this announcement, the Board comprises Mr. Liu Xu and Ms. Chen Jing as executive Directors, Mr. Jiang Mengjun (Chairman of the Board), Ms. Wu Min (Co-chairman of the Board), Ms. Li Wei and Ms. Zhang Wei as non-executive Directors and Mr. Cao Qilin, Mr. Kong Chi Mo and Mr. Li Zhengguo as independent non-executive Directors.

\* For identification purpose only